



Primary Diagnostics Laboratory

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Client Satisfaction

As a valued customer, we would appreciate your input and/or suggestions on our laboratory services. All comments are confidential and will be helpful in improving our laboratory. Thank you for your input.

Criteria	Yes / No
1. Are lab results timely? Comments:	
2. Are phone calls answered in a timely manner and handled satisfactory? Comments:	

3. Are Laboratory staff helpful, courteous and professional? Comments:	
4. For patient collected samples, were instructions given? Comment:	
5. Any other concerns, complaints or suggestions for improvement?	